



# PANDEMIC PROSPERITY #2: Communication

## THREE TOOLS TO GET YOU TALKING

### WHO IS HARD TO TALK TO?

@WORK \_\_\_\_\_

@HOME \_\_\_\_\_

### #1 LOVE LANGUAGE

NAME	LOVE/APPRECIATION LANGUAGE	TANK-FILLING ACTION
You		
Home		
Work		

### #2 NEED LANGUAGE

- Observe TRIGGER \_\_\_\_\_ home \_\_\_\_\_ work
- Name EMOTION \_\_\_\_\_ home \_\_\_\_\_ work
- Identify NEED \_\_\_\_\_ home \_\_\_\_\_ work

### #3 PERSONALITY LANGUAGE

NAME	PERSONALITY TYPE	COMMUNICATION DO	COMMUNICATION DON'T
You			
Home			
Work			



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## SPEAKING the LANGUAGES

### LOVE/APPRECIATION LANGUAGES

ACTS OF SERVICE	GIFTS	PHYSICAL TOUCH	QUALITY TIME	WORDS OF AFFIRMATION
<i>How can I help you?</i>	<i>What's your favorite...?</i>	<i>What feels good?</i>	<i>When can we hang out?</i>	<i>Here's why I like you...</i>
Repair	Starbucks drink	Pat on back	Off-site retreat	Compliments
Maintenance	Gift for special occasions	High-five, elbow bump	Face-to-face conversation	Praise for Strengths
Acts of Kindness	Thoughtful card	Proximity	Regular check-in meetings	Thank you note
Help with projects	Employee appreciation gifts	Hold hand	Walk	Social Media Posts
Make dinner	Buy them lunch	Wrestle	Dates	Smile when talk
Mow lawn	Flowers	Back Scratch	Errands together	Texts
Vacuum	Trinkets	Dance	Family dinners	<i>I like you</i>
Water plants	Home Goods checkout	Hug/kiss goodbye	Game night	Nicknames
Housekeeper	Shopping Trip	Massage	Journal	Affirmations

### PERSONALITY LANGUAGES

	<b>"C"</b> IMPROVER	<b>"I"</b> CONNECTER	<b>"S"</b> STABILIZER	<b>"D"</b> DOER
Pace	Moderate	Rapid	Slow	Rapid
Style	Formal	Spirited	Considerate	Direct
<i>Communication Do's</i>				
	Accurate data	Get excited	Be patient	Bottom line it
	Be respectful	Be personal	Build trust	Stand firm
	Notice quality	Add emojis	Ask for input	Give choices
<i>Communication Don't's</i>				
	Criticize or make fun of them	Be too serious or negative	Conflict or Controversy	Mumble or go silent
	Sell them	Judge as stupid	Be pushy	Expect perfect
	Rush them	Be too detailed	Take for granted	Waste time